



CANDLES NATURALLY Privacy Policy

Our Commitment

CANDLES NATURALLY Ltd are committed to ensuring the security and protection of the personal information that we process, and to provide a compliant and consistent approach to data protection. We have always had a robust and effective data protection program in place which complies with existing law and abides by the data protection principles. However, we recognise our obligations in updating and expanding this program to meet the demands of the GDPR and the Data Protection Act 1998

CANDLES NATURALLY are dedicated to safeguarding the personal information under our remit and in developing a data protection regime that is effective, fit for purpose and demonstrates an understanding of, and appreciation for the new Regulation. Our preparation and objectives for GDPR compliance have been summarised in this statement and include the development and implementation of new data protection roles, policies, procedures, controls and measures to ensure maximum and ongoing compliance.

What information do we collect?

We may collect information about you such as your name, organization and contact details. We may obtain this directly from you or if you make an enquiry, comment on our blog or news or otherwise interact with us, we may obtain it from research of other sources including website cookies.

How do we use the information and on what legal bases?

We use information about how our website is used in order to help us improve it.

We conduct these data processing activities on the basis of legitimate interests connected with running and marketing our business.

We may use information about you if we're working with you as your supplier, or exploring the potential to work with you, on the lawful data processing basis of contract.

We will retain data for as long as we believe it necessary and it will remain up-to-date. We will never sell or give your personal data to other companies for any reason.

You can opt out of communications with or from us at any time by contacting info@candlesnaturally.co.uk



Other websites

If our website contains links to other sites. CANDLES NATURALLY's privacy policy only applies to CANDLES NATURALLY. When you visit other sites via the CANDLES NATURALLY website, you should refer to their privacy policy.

Access, correction & removal

CANDLES NATURALLY have designated Annette Moran as our Data Protection Officer to develop and implement our roadmap for complying with the new data protection Regulation.

You have a right to request a copy of the information we hold about you, to correct or ask us to delete your information. Please email info@candlesnaturally.co.uk.

If you have any questions about this policy, please contact Annette by email.

If you are concerned about how we are processing personal data, you can complain to the Information Commissioner's Office.